

Carrington West & IIP Engagement

- Our Challenges
- Our Engagement Journey
- Wotter
- Top Tips
- Questions



Rapid Growth

Recruitment

Buy In

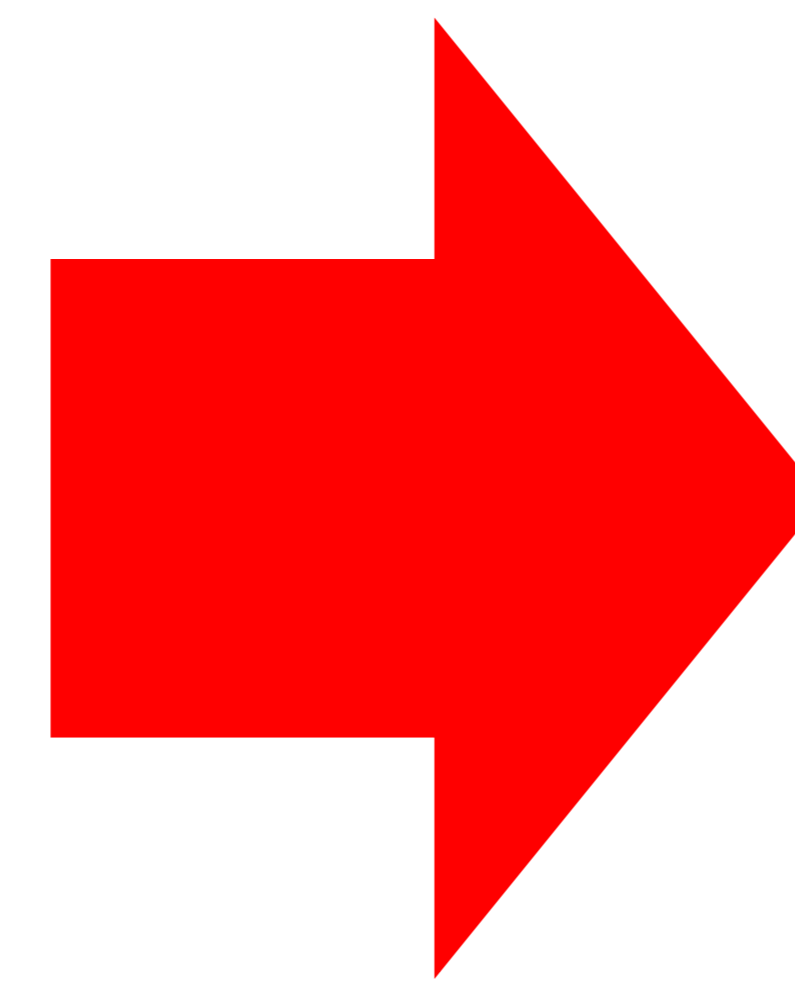
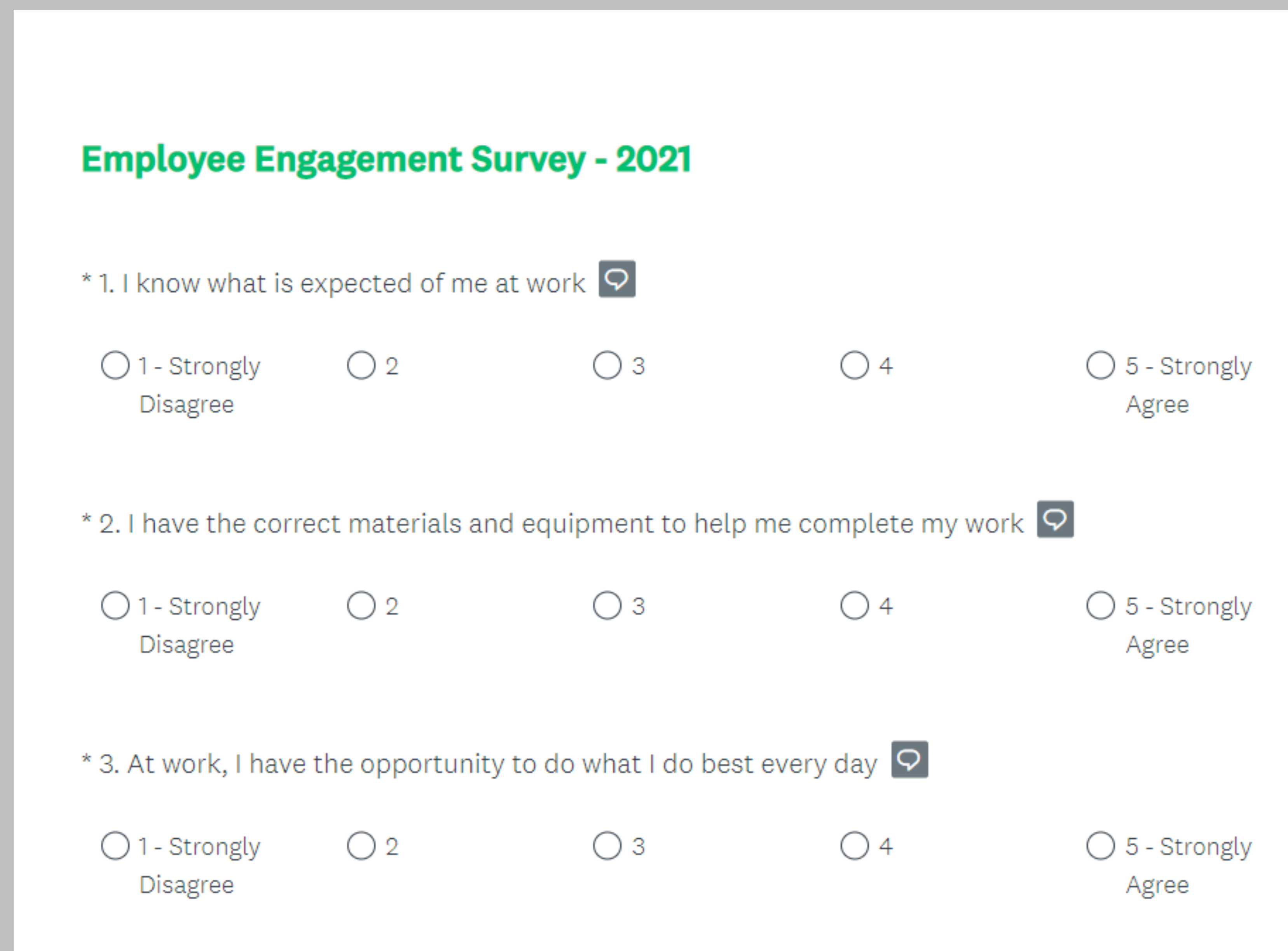
**Everchanging
Picture**

COVID

Hybrid Working

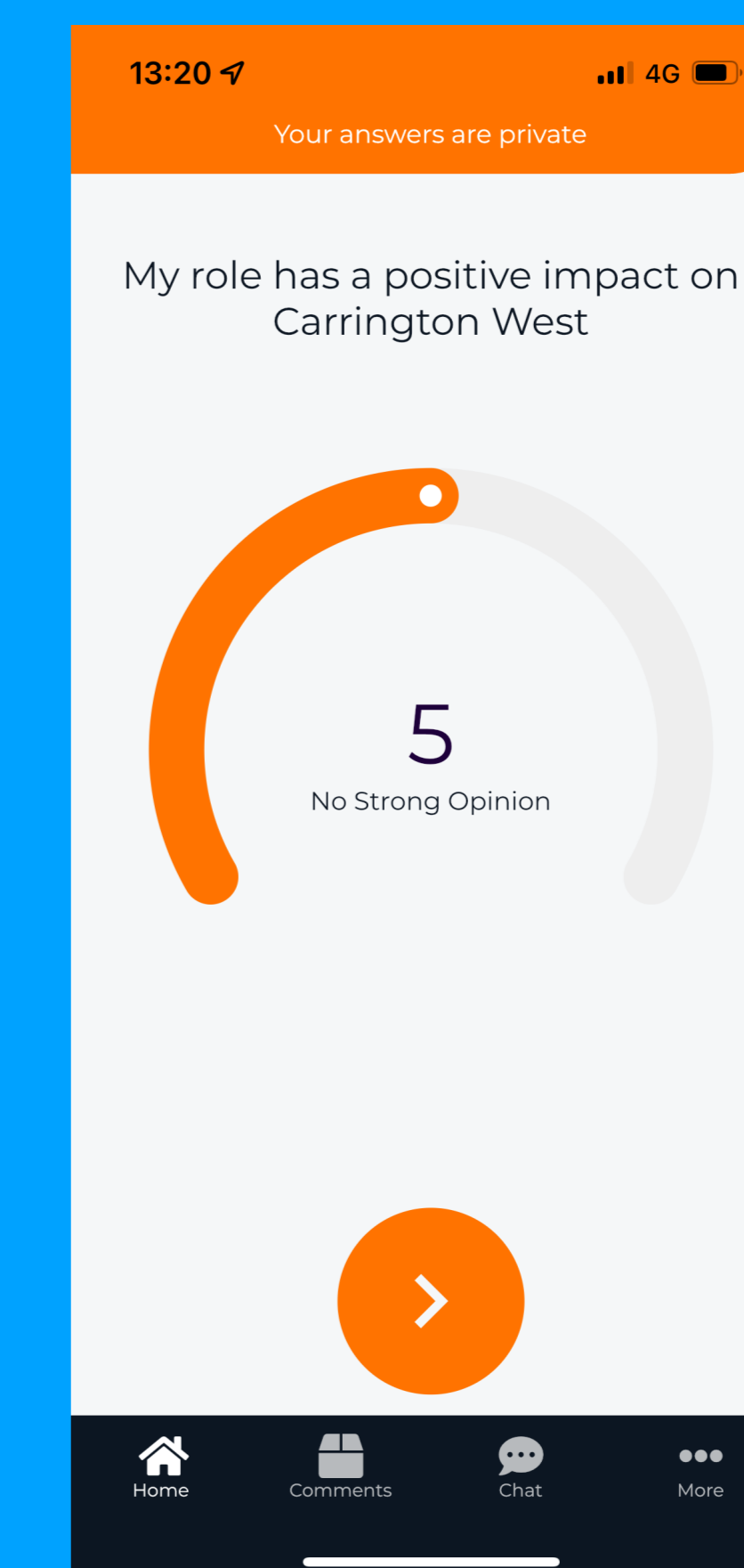
Then....

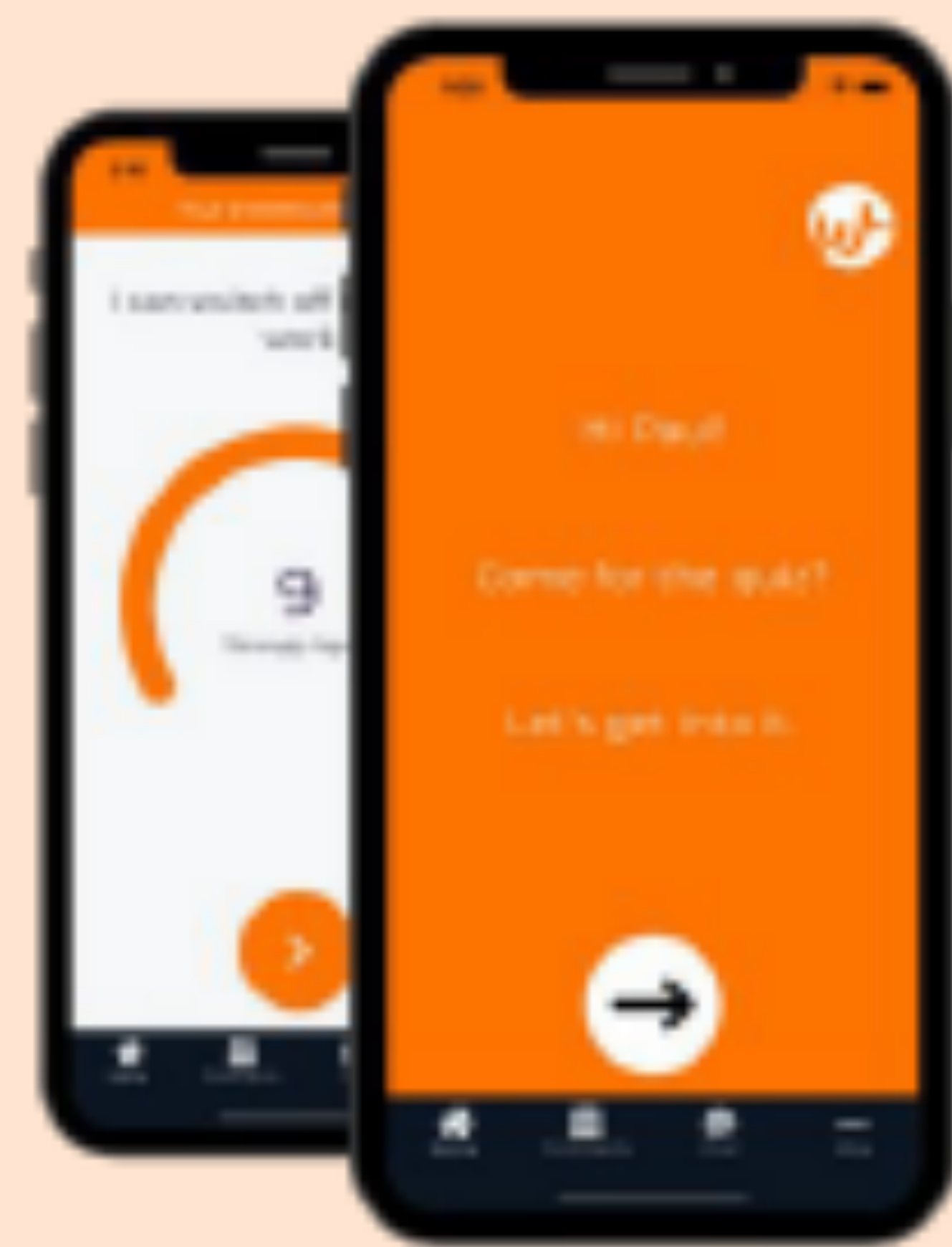
- Lengthy bi-annual surveys
- Limited data from a single point in time



...Now

- Daily pulse surveys
- Feedback and actions shared monthly
- Live, actionable data
- Ability to section data in to different pillars of engagement





Then, on your admin dashboard, you'll see a **breakdown** of that data. How staff are scoring in certain areas, the changes over time, and much more including direct but anonymous contact with employees.

In its simplest form, the employee app gathers **feedback** from teams to check in on how they're feeling about all the important stuff.

(24 pillars of important stuff to be specific)



- Constantly ask for **feedback**
- **Listen** to your employees
- **Share** feedback, engagement scores
- **Link** initiatives to **feedback**
- **Internal comms strategy**
- Have a strategy – and share this across the business
- Benchmarking
- Remain **ahead of market trends**
- **The work is never done**



Any questions?

Thank you

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